

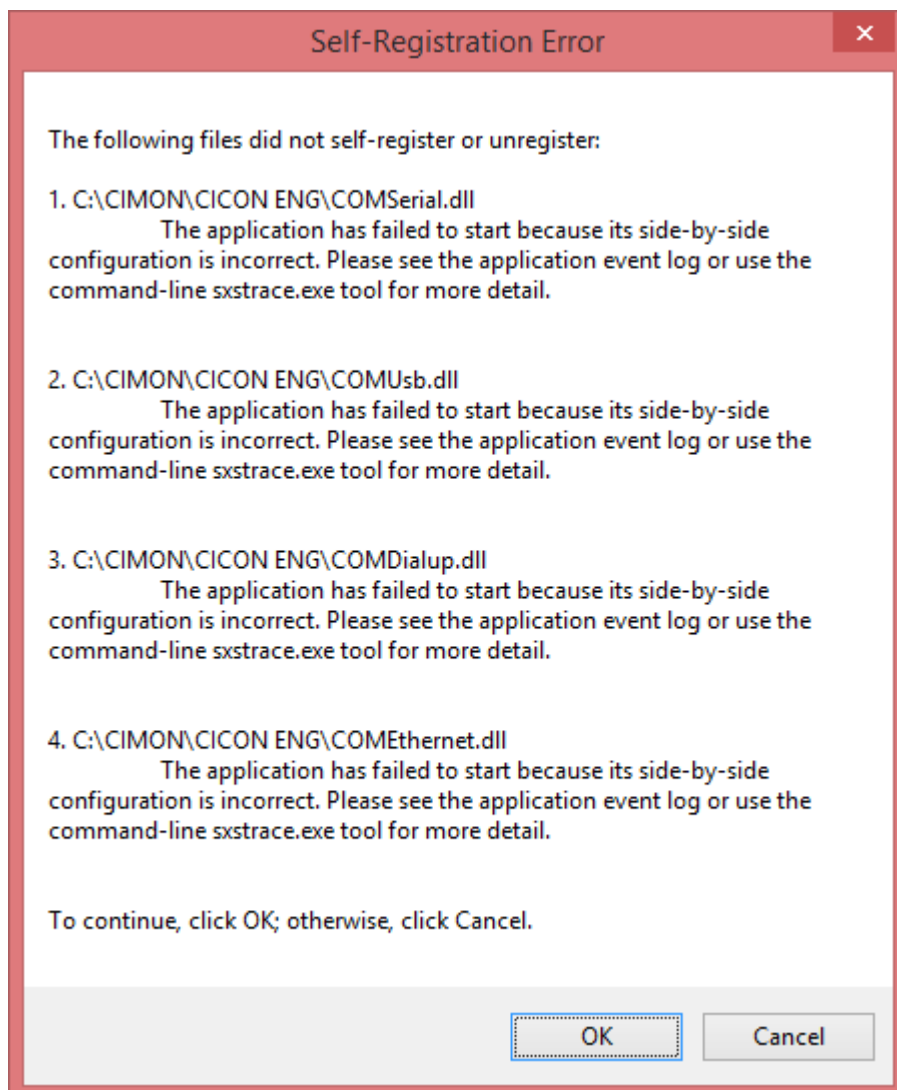


How to clear CICON installation error on Windows 8 OS?

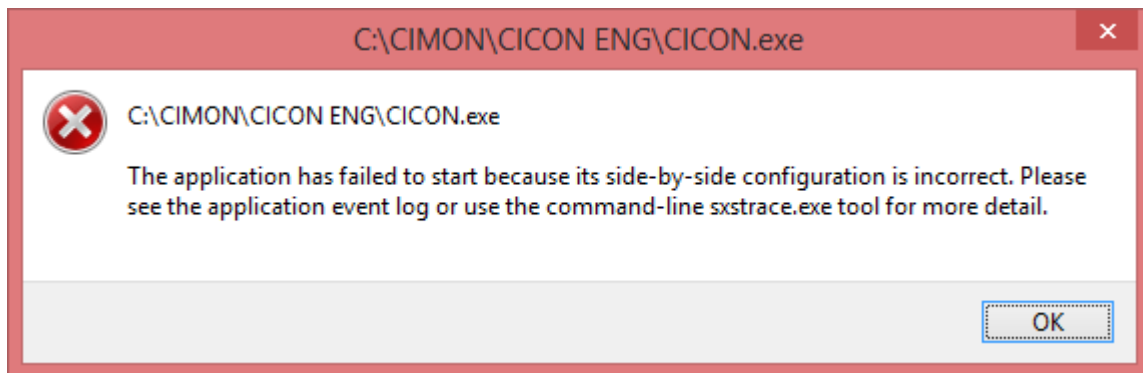


Install “Microsoft Visual C++ 2008 Redistributable Package (x86) first and then reinstall CICON.

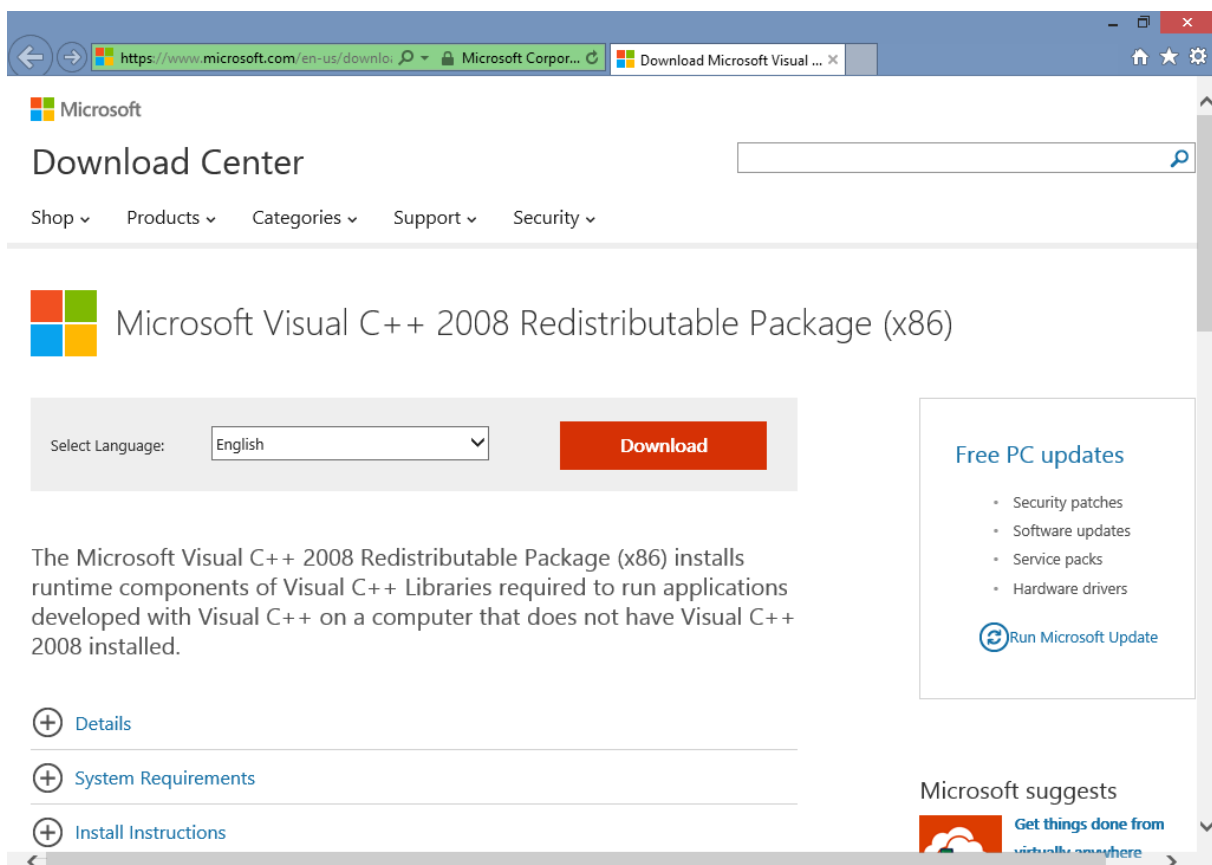
When you install CICON without “Microsoft Visual C++ 2008 Redistributable Package (x86)” on your Windows 8 OS, you will get this installation error message as shown below.



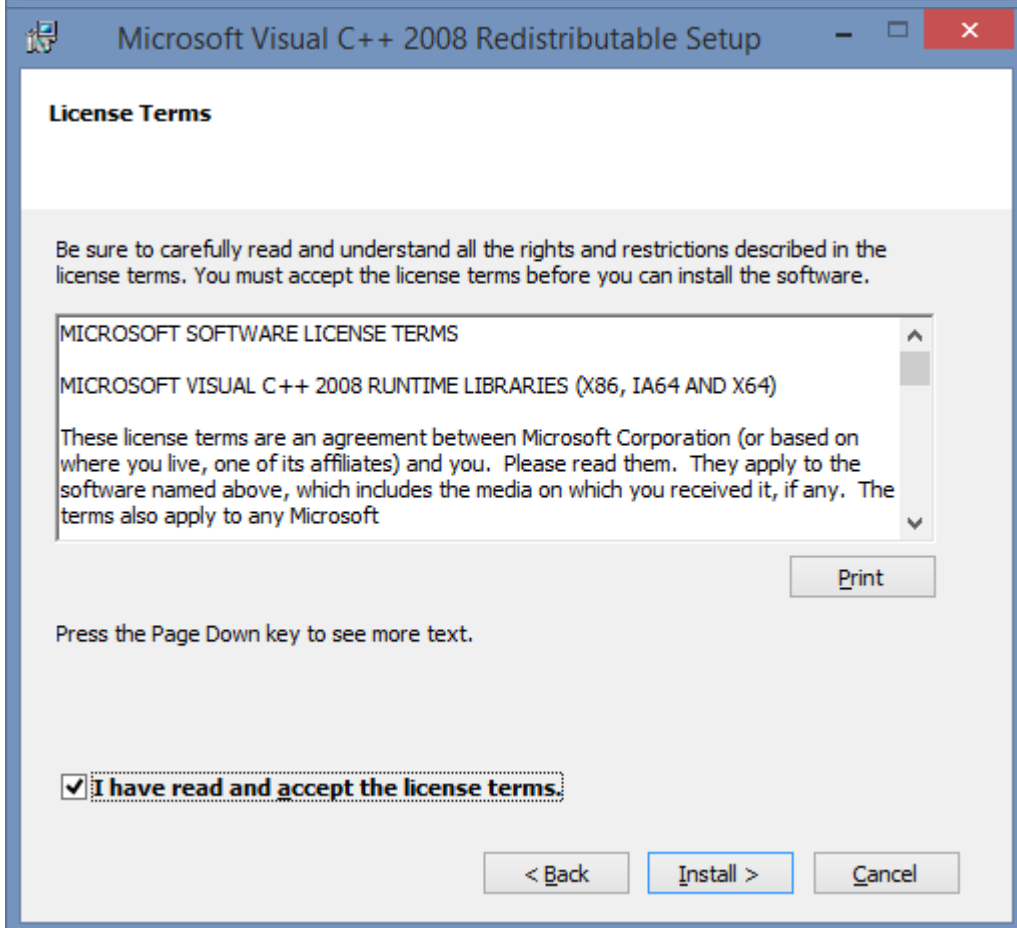
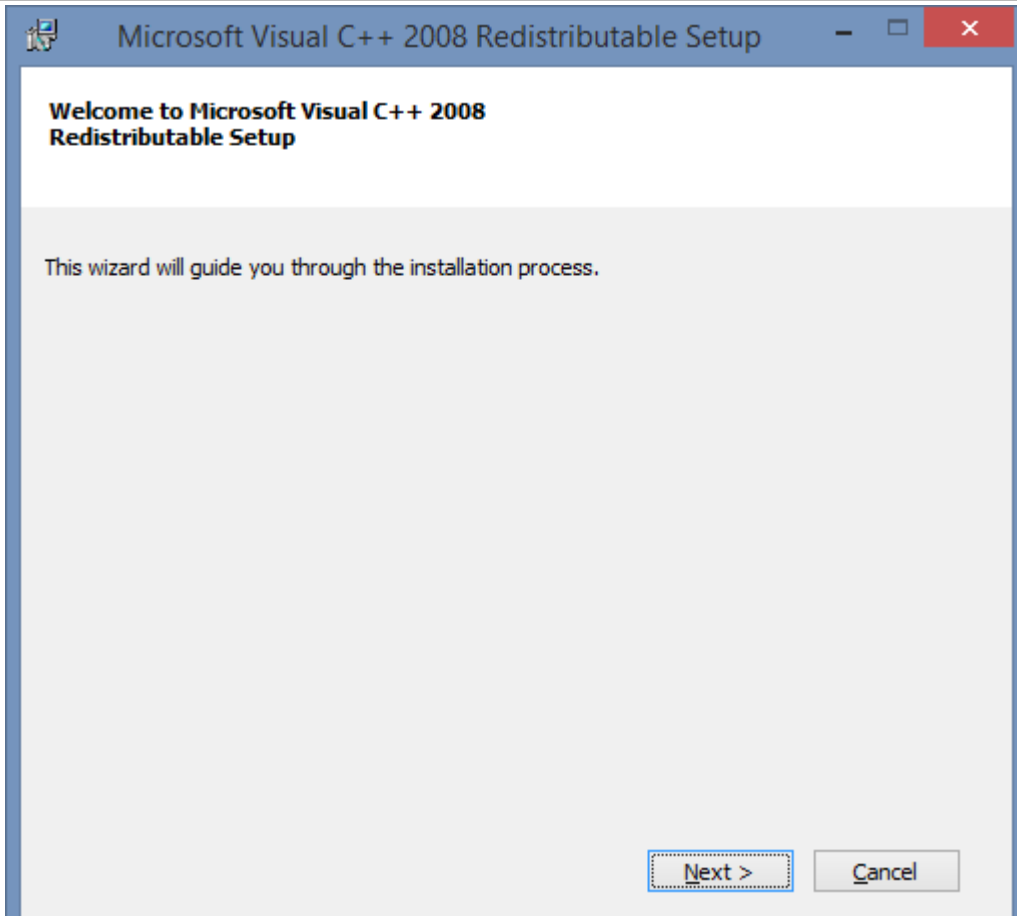
If not properly installed, you will also get this error message when you activate “CICON.EXE.”

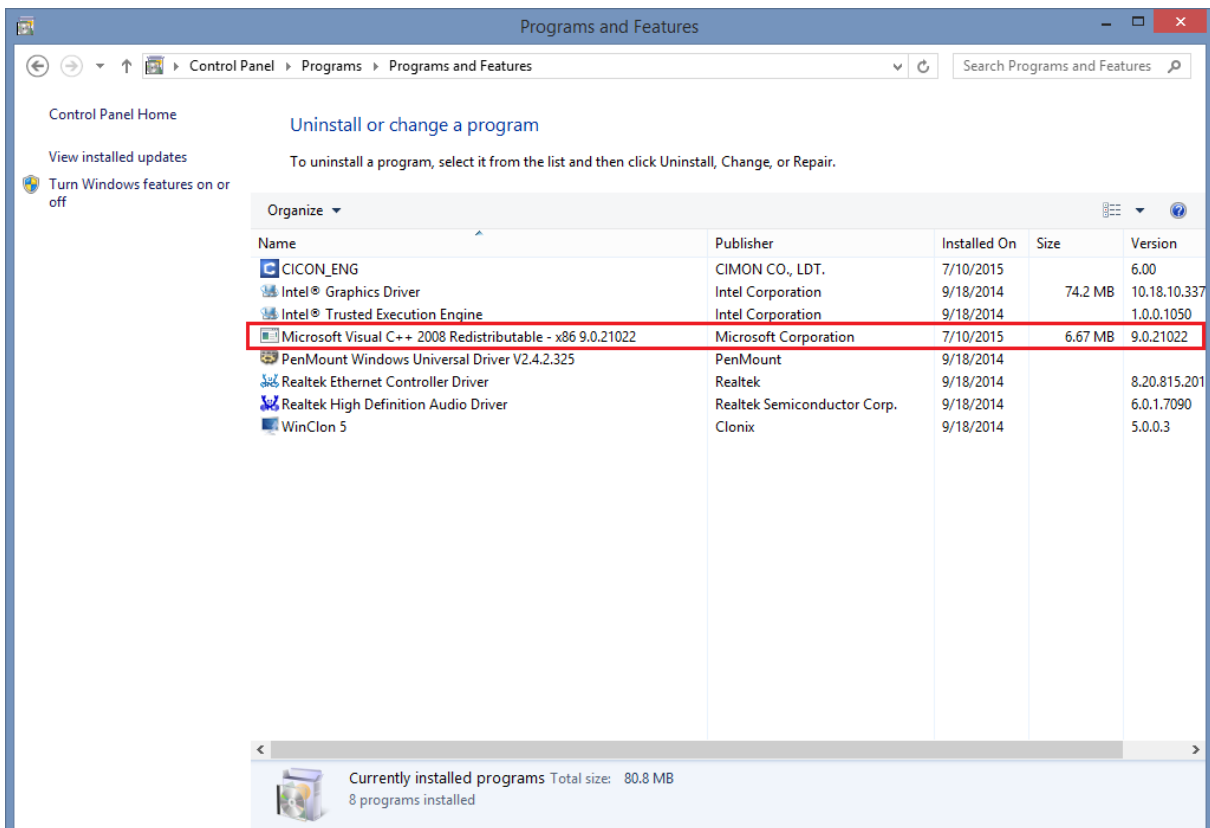
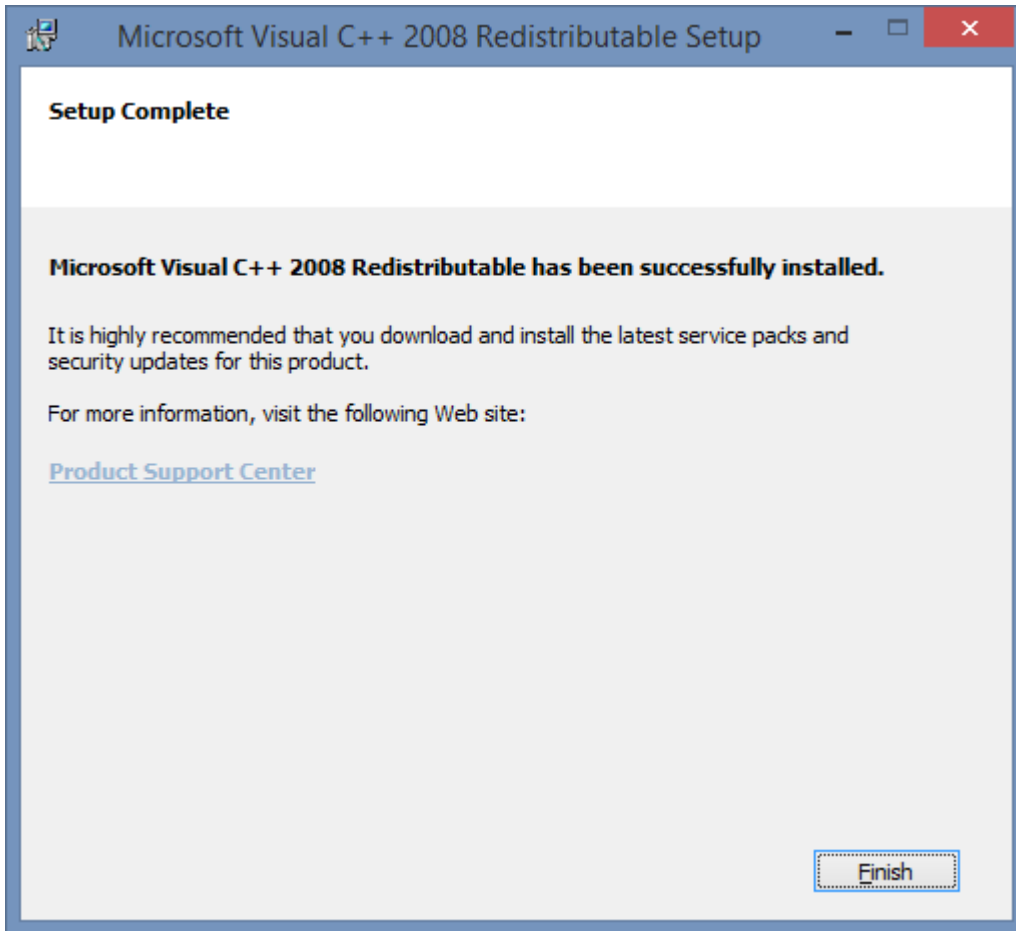


The reason for these error messages is that for operating systems such as Windows XP, Windows Vista and Windows 7, the Microsoft Visual C++ package is automatically installed when trying to install CICON. However, for Windows 8, there are a few occasions when this package is NOT automatically installed. In this case, you should download the package directly from Microsoft.



After the download, begin the installation process as shown below.





After the installation of “Microsoft Visual C++ 2008 Redistributable Package (x86),” reinstall the CIMON software.

