Frequently Asked Question

Error message "Side By Side" appears when executing a CIMON-D.

To execute a CIMON-D that is based on Visual C++, "Microsoft Visual C++ 2008 Redistributable package(x86)" must be installed first. The current SCADA includes this package in it. Here are the few cases for "Side-By-Side" error below.

- 1. "Side-By-Side" error can occur under following conditions;
 - When the installed version of "Microsoft Visual C++ Redistributable Package" is lower than "2008", SCACA Library might not be installed properly on PC.
 - When other program is installed, this can modify the Libraries of "Microsoft Visual C++ 2008 Redistributable Package".
- 2. Solution
 - Uninstall and delete the previously installed "Microsoft Visual C++ 2008 Redistributable Package" completely, and reinstall "Microsoft Visual C++ 2008 Redistributable package".
- 3. At Control Panel when installation is completed

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729 Microsoft Corporation
Microsoft Visual C++ 2008 Redistributable - x86 9.0.3072... Microsoft Corporation

- Once the higher version of "Microsoft Visual C++ Redistributable Package" is installed on PC, then the lower version of it cannot be installed additionally.
- If there are multiple versions of "Microsoft Visual C++ Redistributable Package" to be installed, then the lower version must be installed first following by the higher version.